# apprenticeship FRAMEWORK

# Outdoor Programmes (Wales)

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# Outdoor Programmes (Wales)

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# Framework summary

### **Outdoor Programmes**

### **Apprenticeship in Outdoor Programmes**

#### Pathways for this framework at level 3 include:

#### Pathway 1: Outdoor Programmes

#### Competence qualifications available to this pathway:

C1 - Level 3 NVQ Diploma in Outdoor Programmes

#### Knowledge qualifications available to this pathway:

- K1 Level 3 Certificate in Basic Expedition Leadership
- K2 Level 3 Award in Day Walk Leadership
- K3 Level 3 Certificate in Skills and Activities for Sport and Active Leisure (Outdoor Education)
- K4 Level 3 Award in Skills and Activities for Sport and Active Leisure (Outdoor Education)
- K5 Level 3 Certificate in Sailing and Watersports
- K6 Level 3 Diploma in Sailing and Watersports
- K7 Level 3 Diploma in Skills and Activities for Sport and Active Leisure (Outdoor Education)
- K8 Level 3 Certificate in Coaching Orienteering
- K9 Level 3 Diploma for Outdoor Learning
- K10 Level 3 Award in Working in the Outdoors
- K11 Level 3 Certificate in Coaching Water Skiing
- K12 Level 3 Certificate in Coaching Wakeboarding

#### Combined qualifications available to this pathway:

N/A

#### This pathway also contains information on:

- Employee rights and responsibilities
- Essential skills

# Framework information

### Information on the Publishing Authority for this framework:

#### SkillsActive

The Apprenticeship sector for occupations in sports coaching, active leisure, hairdressing and beauty (also includes fitness, stewarding, outdoors, playwork and sporting excellence).

Issue number: 2	This framework includes:
Framework ID: FR03010	Level 3
Date this framework is to be reviewed	
by: 31/12/2017	This framework is for use in: Wales

### Short description

The aim of this apprenticeship is to meet the needs of employers for an expansion of funded training programmes, to widen recruitment and improve retention, to improve the experience base at lower levels of the sector as well as to provide progression opportunities to and within the outdoors sector at level 3.

# **Contact information**

Proposer of this framework

SkillsActive

# **Developer of this framework**

Name:	Krisztina Biliczky
Organisation:	SkillsActive
Organisation type:	Sector Skills Council
Job title:	Development Manager
Phone:	0207 632 2029
Email:	krisztina.biliczky@skillsactive.com
Postal address:	Skillsactive
	77-91 Castlewood House
	New Oxford Street
	London
	WC1A 1DG
Website:	www.skillsactive.com

# **Issuing Authority's contact details**

Issued by:	SkillsActive
Issuer contact name:	Jane Goldsbro
Issuer phone:	0207 632 2000 / 01302 774905
Issuer email:	issuingauthority@skillsactive.com

# **Revising a framework**

### **Contact details**

Who is making this revision:Krisztina BiliczkyYour organisation:SkillsActiveYour email address:krisztina.biliczky@skillsactive.com

### Why this framework is being revised

This framework is being revised to add a newly accredited knowledge qualification.

### Summary of changes made to this framework

A newly accredited knowledge qualification has been added to this framework.

#### Qualifications removed

None.

### Qualifications added

The following knowledge qualification has been added to the framework:

• Agored Cymru Level 3 Level 3 Award in Working in the Outdoors 601/2596/

### Qualifications that have been extended

None.

# Purpose of this framework

### Summary of the purpose of the framework

The aim of this apprenticeship is to meet the needs of employers for an expansion of funded training programmes, to widen recruitment and improve retention, to improve the experience base at lower levels of the sector as well as to provide progression opportunities to and within the outdoors sector at level 3.

The framework is designed for individuals looking to improve their knowledge and skillset. Entry routes are not pre-defined and learners wishing to pursue the framework could come from a range of backgrounds with a variety of qualifications (both academic and vocational). This apprenticeship also provides a progression route for learners who may have completed a Foundation Apprenticeship and is also suitable potential career changers.

### Aims and objectives of this framework (Wales)

The UK outdoors sector covers a wide-range of leisure, learning and well-being activities undertaken within the natural environment. The sector encompasses private, public, charitable/ not for profit and voluntary operations. It also has an equally mixed range of participants and activities. Wales has a unique natural environment, and this coupled with its ease of accessibility provides a world class environment for outdoor recreation.

The outdoors sector can play an important part in delivering government policies. As an example, The Welsh Government Sport and Physical Activity strategy and underpinning action plan confirms the importance of the outdoor sector in developing an active, healthy and inclusive Wales. Therefore, Wales' outdoor sector provides a great opportunity for people to participate in health-promoting activity which in turn can reduce the risks of major diseases associated with a sedentary lifestyle. The outdoor sector also makes a significant contribution to the Welsh economy and has a positive impact on the Visit Wales Tourism Strategy. More recently, tourism has been included as a priority sector through the Economic Renewal Programme and an associated sector panel has been established.

The outdoors also supports education, rural regeneration, employment and social cohesion. Difficulties associated with identifying the outdoors sub-sector in national statistics make it a challenge to estimate, let alone accurately calculate the total 'size' of the outdoors industry. The latest official data suggests that there are around 26,400 employees working in the sector across the UK. However, these figures are felt to underestimate the size of the workforce. Unfortunately, there is no definitive baseline evidence as to the true size of the sector.

A 2009 sector survey carried out by SkillsActive confirmed that around 14,700 paid members

of staff were employed across 300 responding organisations. Furthermore, volunteers form a fundamental part of the sector's workforce. Across the same organisations there were in-excess of 34,000 volunteers. Proportionally, the findings of this survey supported the notion that the outdoors workforce is larger than suggested in national statistics.

The survey highlighted the difficulties of interpolating data to gain a complete UK picture. Estimates using known figures as a foundation suggest a potential total workforce figure of between 60,500 and 88,000 inclusive of volunteers. Other supporting anecdotal information suggests that the workforce has a slightly higher proportion of females than males, and a younger than average profile.

Age is a particular issue for the sector at both ends of the spectrum. Historically, employers have not employed those under the age of 18. Despite this, the sector is popular with young adults; the seasonality prevalent in the sector may account for this. The sector sees a significant drop-off as workers age, and this 'time bomb' may have an important impact on skills and experience retained within the sector.

The outdoors is difficult to define economically. Widely accepted figures suggest the sector contributes a gross value added output of £430million; this number is believed to be conservative. The outdoors also makes a substantial indirect contribution to the UK economy, for instance, through adventure tourism and through retail spending on outdoor equipment and clothing. It has been estimated that 50% of the UK population takes part in some form of active recreation whilst on holiday; their spending was estimated to be around £2 billion. The outdoors sector is one of growth; it has consistently outstripped whole economy growth from 1999 to date. Growth is currently believed to be in the positive despite the recent recession. Future growth can only be sustained if suitably qualified and skilled staff are available to support it.

Although a passion for the outdoors is never in short supply from those entering the sector, valuable experience often is. Employers can often struggle to find the right mix of technical skills, people skills and experience.

The aim of this apprenticeship is to meet the needs of employers for an expansion of funded training programmes, to widen recruitment and improve retention, to improve the experience base at lower levels of the sector as well as to provide progression opportunities to and within the outdoors sector at level 3.

#### This framework will contribute to:

- Meeting the generic skills priorities for the sector including communication, team working, customer services and employability skills;
- Addressing sector specific skills gaps in order to provide a quality, welcoming, safe and engaging environment in which participants can enjoy adventurous activities as a medium for recreation, education or development. This environment is only possible with

the appropriate leadership and support of properly qualified staff;

- Business sustainability by increasing the number of staff holding level 3 qualifications;
- Offering clear progression pathways beyond level 3 within the outdoors as well as across the whole of the active leisure and learning sector;
- Offering the opportunity for level 3 staff to further develop their skills by engaging in further training at level 3 and above.
- Supporting the all important Adventurous Activities Licensing scheme ensuring activity providers follow good safety management practices which allows learners to experience exciting and stimulating activities without being exposed to avoidable risks.
- The culture and fabric of Wales through the recruitment and retention of local Welsh speaking apprentices.

#### How will the framework achieve the above objectives?

The framework will address the issue of generic skills priorities as these are contained within essential parts of the framework elements. Apprentices will develop these skills through the study and practice of the competence and knowledge elements of the programme.

The framework allows the employer to tailor training programmes to particular needs through the additional employer's requirements thus allowing apprentices to gain additional technical skills.

Due to current economic climate, it is important that the sector recognises the value of apprenticeship programmes in up skilling the outdoors workforce and the value of apprentices to their businesses. Having a workforce grown internally via apprenticeship programmes ensures that businesses are supplied with a workforce with both the soft skills and specific technical skills to work and progress within the sector. This benefits the apprentice, the employer and the end-user of the employer's services. Ensuring 'leaked' skills and experience at the older end of the workforce is matched by an in-flow of suitable talent at entry levels helps to maintain equilibrium within the overall skills and experience pool.

# Entry conditions for this framework

This Apprenticeship in Outdoors is designed for those individuals who are looking to gain new skills but also those who wish to develop their knowledge and skills in order to enter the sector although entry to the sector is also possible at an intermediate level. Sector experience would be advantageous but a passion for the outdoor adventure sector will naturally be required. Also, it is important to recognise that activities can be physically demanding and this should be considered at recruitment.

It is good practice that apprentices are interviewed by both their employer and training provider and undergo a centre devised initial assessment, testing their literacy and numeracy skills as well as their attitude to the workplace and customers.

Potential apprentices should have a positive, motivating, can do attitude and be willing to work both as part of a team or on their own. They should be motivated to succeed in the sector and be willing to work shifts, sometimes unsociable hours and travel between sites. Potential apprentices are expected to have the skills to work with and motivate a variety of different clients they will work with. Apprentices might also need to undergo police checks for example when working with vulnerable adults and children.

Apprentices will be given the opportunity to gain literacy and numeracy qualifications alongside their industry related skills and qualifications.

It is not a mandatory part of this framework to achieve ICT qualifications, although apprentices are encouraged to take every opportunity to broaden their skills base.

# Level 3

Title for this framework at level 3

# **Apprenticeship in Outdoor Programmes**

### Pathways for this framework at level 3

Pathway 1: Outdoor Programmes

# Level 3, Pathway 1: Outdoor Programmes

### Description of this pathway

#### Outdoor Programmes

Apprentices on this programme will achieve a minimum of 69 credits in total made up of the components of this framework.

- 39 credits Level 3 NVQ Diploma in Outdoor Programmes
- 10 credits Level 3 Award in Skills and Activities for Sport and Active Leisure (Outdoor Education) (being the smallest size knowledge qualification on offer)
- 12 credits Essential Skills Wales
- 8 credits Level 3 Award in Employment Awareness in Active Leisure and Learning

# Entry requirements for this pathway in addition to the framework entry requirements

There are none in addition to those detailed in the framework entry conditions earlier in the document.

The outdoors adventure sector is a richly diverse one which covers a range of sub-sectors in the overarching outdoor adventure sector. These sub-sectors include: Outdoor Recreation, Outdoor Education, Development Training, Expeditions, Bushcraft, Forest Schools, Adventure Therapy, etc. and the sector is dynamic and 'living' and it is developing and changing constantly.

Similarly, the jobs (titles and roles) that exist in the sector reflect this diversity and changing dynamic. Below is a list of some of the more common titles and related roles. This is not intended to be an exhaustive one as employers are free to give specific roles whatever titles they choose, but the list is intended to give a flavour of the types of jobs and their titles held by employees who would be likely to be suited to and benefit from engagement with this Apprenticeship Framework.

Individual employers may require staff to be flexible in their contracted responsibilities and duties, depending on the individual needs of each organisation. So, in addition to the core roles of activity instruction, there may be other secondary (but never the less important) roles in the jobs overall.

Job title(s)	Job role(s)
	Job holders with these roles tend to have some previous experience gained from working in their current organisation or with a previous different one. They are likely to be a confident capable Level 2 instructor now ready to take on some new responsibilities.
Outdoor Instructor	Prepare, lead, conclude and review individual sessions and/or a series of programmed outdoor activity sessions in a safe, engaging and inclusive manner for a range of participants. Understand and meet the needs of participant groups through programmed activity.
	Compared to Level 2 roles in the sector, these Level 3 instructor roles will tend to include working with higher levels of responsibility and accountability, possibly in more demanding activities, in more challenging (often off-site) locations
	or with more complex group and individual participant objectives and needs. The variable components of an activity session that impact on the complexity and demands of the role would include:
	A The technical nature of the activities themselves and the skills to be able to both 'do' the activities and to instruct them, including dealing with equipment, clothing, transport and related details as specific to activities.
	B Activity locations (including accessibility and proximity to assistance) and related dynamic atmospheric/ metrological aspects.
	C The dynamic nature, behaviours and needs of participants as individuals and as a group.
	D The objectives for the session or programme of sessions, including participant expectations and those of related others(e.g. teachers, parents etc.).
Senior / Lead Instructor	In addition to instructing participants at Level 3 in the Outdoor Instructor role, noted above, this role may also include aspects related to the planning and development of outdoor programmes, at a relatively simple level here, and often under supervision from more senior colleagues,
	plus collaborating with more senior colleagues, part leaders and other adults.This role may also include limited supervision and responsibility for the work of others - on a session by session basis (L2 instructors assisting)
	and/or on a more formal first step into supervisory management, typically with a small number of L2 instructors within a larger centre structure.
Team Leader/Head of Activity	Similar to Lead Instructor, but this may be a role where the employee leads on a specific activity ('Head of') or of a specific team, with an associated range of resource and responsibility implications - e.g. people, equipment, locations/bases and related logistics.
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Project Leader

Leader of a specific project (often fixed term) liaising with a range of internal and/or external individuals and organisations.

# Qualifications

## Competence qualifications available to this pathway

C1	C1 - Level 3 NVQ Diploma in Outdoor Programmes					
No.	Ref no.	Awarding organisation	Credit value	Guided learning hours	UCAS points value	
C1a	600/1699/1	OCNSER	39	191	N/A	
C1b	600/1770/3	1st4sport	39	191	N/A	
C1c	600/3112/8	NCFE	39	191	N/A	
C1d	600/9445/X	Active IQ	39	191	N/A	
C1e	600/3255/8	Pearson Edexcel	39	191	N/A	

## Knowledge qualifications available to this pathway

K1 -	- Level 3 Cert	ificate in Basic Expedition Leadership			
No.	Ref no.	Awarding organisation	Credit value	Guided learning hours	UCAS points value
K1a	500/9858/5	Sports Leaders UK	18	127	N/A

### Knowledge qualifications available to this pathway (cont.)

K2 ·	- Level 3 Awa	rd in Day Walk Leadership			
No.	Ref no.	Awarding organisation	Credit value	Guided learning hours	UCAS points value
K2a	500/9651/5	Sports Leaders UK	12	82	N/A

# K3 - Level 3 Certificate in Skills and Activities for Sport and Active Leisure (Outdoor Education)

No.	Ref no.	Awarding organisation	Credit value	Guided learning hours	UCAS points value
K3a	500/8536/0	Pearson Education Ltd. (Edexcel BTEC)	30	180	N/A

K4 - Level 3 Award in Skills and Activities for Sport and Active Leisure (Outdoor Education)

No.	Ref no.	Awarding organisation	Credit value	Guided learning hours	UCAS points value
K4a	500/8541/4	Pearson Education Ltd. (Edexcel BTEC)	10	60	N/A

K5 ·	- Level 3 Cert	ificate in Sailing and Watersports			
No.	Ref no.	Awarding organisation	Credit value	Guided learning hours	UCAS points value
K5a	500/6527/0	Pearson Education Ltd. (Edexcel BTEC)	20	120	N/A

# Knowledge qualifications available to this pathway (cont.)

K6 ·	- Level 3 Diplo	oma in Sailing and Watersports			
No.	Ref no.	Awarding organisation	Credit value	Guided learning hours	UCAS points value
K6a	500/6520/8	Pearson Education Ltd. (Edexcel BTEC)	40	240	N/A

# K7 - Level 3 Diploma in Skills and Activities for Sport and Active Leisure (Outdoor Education)

No.	Ref no.	Awarding organisation	Credit value	Guided learning hours	UCAS points value
K7a	500/8752/6	Pearson Education Ltd. (Edexcel BTEC)	60	360	N/A

K8 - Level 3 Certificate in Coaching Orienteering					
No.	Ref no.	Awarding organisation	Credit value	Guided learning hours	UCAS points value
K8a	600/2764/2	1st4sport	26	140	N/A

K9 - Level 3 Diploma for Outdoor Learning					
No.	Ref no.	Awarding organisation	Credit value	Guided learning hours	UCAS points value
K9a	600/3150/5	NCFE	35	171	N/A

# Knowledge qualifications available to this pathway (cont.)

K10 - Level 3 Award in Working in the Outdoors					
No.	Ref no.	Awarding organisation	Credit value	Guided learning hours	UCAS points value
K10a	601/2596/2	Agored Cymru	12	62	N/A
K11 - Level 3 Certificate in Coaching Water Skiing					
No.	Ref no.	Awarding organisation	Credit value	Guided learning hours	UCAS points value
K11a	600/7768/2	1st4sport	26	140	N/A

No.	Ref no.	Awarding organisation	Credit value	Guided learning hours	UCAS points value
K12a	600/7767/0	1st4sport	26	140	N/A

# Combined qualifications available to this pathway

N/A

## Relationship between competence and knowledge qualifications

K1-K12 provide the underpinning knowledge for C1.

A range of qualifications with a variety of credit values are available, the learner and employer could choose the qualifications most suited to the learners' needs and specific job roles.

Qualifications in this framework vary not only in size but also in the area of specialisms they allow apprentices to further develop their skills and progress their interest and build their future careers in the sector.

For advice and guidance on selecting the most appropriate knowledge qualification, providers and employers are welcome to contact SkillsActive on an individual learner basis / case.

# Transferable skills (Wales)

### **Essential skills (Wales)**

	Minimum level	Credit value
Communication	Level 2	6
Application of numbers	Level 2	6
IT	N/A	N/A

# Progression routes into and from this pathway

#### PROGRESSION INTO THIS PROGRAMME

There are no pre-defined entry routes, however learners wishing to progress into this apprenticeship programme could come from a variety of backgrounds with a variety of qualifications. These might include diplomas, GCSEs, Welsh Baccalaureate qualifications, A levels, vocational training routes or foundation apprenticeships such as the Foundation Level Apprenticeship in Activity Leadership.

This apprenticeship can provide a progression opportunity for apprentices on an intermediate level programme as well as progression for those already working in the sector. This advanced programme is also suitable for those who wish to change their careers and retrain to enter the sector at this level.

The UK outdoors sector is a vibrant, exciting and growing one to work in. It is particularly suited to those with a passion and enthusiasm for working both with people and in the outdoors. Although gusto for adventurous activities is a must, it must be remembered that outdoor activity instruction is actually about people instruction in outdoor activities!

The Apprenticeship in Outdoor Programmes is designed for those individuals who wish to gain a broad, but solid foundation to allow them to follow a career in the outdoor sector. Specifically, it is aimed at those who wish to develop skills and knowledge within the outdoor recreation (and adventure tourism), outdoor education and/or outdoor development training fields. At Level 3, roles will tend to be working with more demanding groups such as corporate teams or the socially disengaged in more hazardous activities and more remote environments.

Other areas of the outdoors such as expeditions, outdoor sport development, adventure therapy and bushcraft are not specifically catered for by this apprenticeship programme, but the skills, knowledge and competences that will be developed are transferable to many areas

#### of the sector.

#### PROGRESSION FROM THIS PROGRAMME

Successful completion of the Apprenticeship in Outdoor Programmes can open doors to a wide range of progression opportunities within the sector. Typically, employers like to recruit staff with a mix of two or three NGB qualifications plus relevant workplace experience – completion of an apprenticeship is a good stepping stone towards meeting these needs.

With an appropriate level of experience, more advanced people skills and a greater portfolio of technical NGB qualifications, a wider range of roles will become accessible. These are likely to involve more demanding adventurous activities, working in more remote settings or with more challenging groups of participants. For those looking to work in an educational setting, there is normally a need for appropriate teaching qualifications which can include a degree. The development of facilitation or social work competences can be the key to a wider range of roles within the outdoor learning field.

Looking beyond an outdoor instructor role, career development can often lead to significant elements of leadership and management within roles. Promotion or progression into roles such as a Chief Instructor or Centre Manager is quite possible. Alternatively, progression through to Higher Education may also suit some Apprentices.

A career in the outdoors can develop an impressive tool box of transferable skills. A range of opportunities are available to those who are willing to work towards and gain the experience and qualifications needed to work successfully within the sector. Whichever path the apprentice takes, this framework offers a sound initial platform to work from.

#### CERTIFICATION

On completion of all components of this apprenticeship programme and meeting the full framework requirement, learners, or training providers/employers on the learners' behalf and authorized by the learner, must apply to the relevant Certifying Body to request the overarching apprenticeship certificate. For further information on this process please check the Apprenticeship Certification Wales (ACW) website on www.acwcerts.co.uk

#### UCAS points for this pathway: N/A

# Employee rights and responsibilities

In the Active Leisure and Learning and Well-being sector the employee rights and responsibilities requirement of the apprenticeship programme will be met by all apprentices completing an externally assessed and verified qualification covering all nine national outcomes of the employee rights and responsibilities listed below:

- Employer and employee statutory rights and responsibilities under Employment Law
- Procedures and documentation in their organisation which recognises and protects their relationship with their employer/ Health and Safety, Equality and Diversity training must be an integral part of the apprentice's learning programme;
- The range of sources of information and advice available to on employment rights and responsibilities.
- The role played by this occupation within the organisation and industry;
- Types of career pathways open to the apprentice
- Types of representative bodies and understands their relevance to their industry and organisation and their main roles and responsibilities
- How and where to get information and advice on the industry, occupation, training and career
- The organisation's principles and codes of practice
- Issues of public concern that affect the organisation and industry

It is a mandatory outcome of the apprenticeship programme that all apprentices complete one of the qualifications listed below covering all nine national outcomes of the employee rights and responsibilities listed above:

- CYQ Level 3 Award in Employment Awareness in Active Leisure and Learning 500/6535/x
- Edexcel Level 3 Award in Employment Awareness in Active Leisure and Learning 500/9274/1
- City& Guilds Level 3 Award in Employment Awareness in Active Leisure and Learning 500/6580/4
- 1st4sport Level 3 Award in Employment Awareness in Active Leisure and Learning 500/7423/4
- VTCT Level 3 Award in Employment Awareness in Active Leisure and Learning 500/7395/3
- Active IQ Level 3 Award in Employment Awareness in Active Leisure and Learning 500/7410/6
- LAO Level 3 Award in Employment Awareness in Active Leisure and Learning 500/7401/5
- NCFE Level 3 Award in Employment Awareness in Active Leisure and Learning 501/1812/2
- CACHE Level 3 Award in Employment Awareness in Active Leisure and Learning 600/1310/2
- 1st4sport Level 3 Certificate in Employment Awareness in the Outdoors 600/1329/1
- SQA Level 3 Award in Employment Awareness in Active Leisure and Learning 600/4938/8
- EDI Level 3 Award in Employment Awareness in Active Leisure and Learning 600/4425/1
- IQ Level 3 Award in Employment Awareness in Active Leisure and Learning 600/4710/0

• OCR Level 3 Award in Employment Awareness in Active Leisure and Learning 600/2423/9

Please note that all of the above qualifications contribute 8 credits towards the framework.

#### The remaining sections apply to all levels and pathways within this framework.

# How equality and diversity will be met

This apprenticeship programme aims to promote diversity, opportunity and inclusion by offering high -quality learning experience.

The delivery of this programme must be in settings free from prejudice and discrimination where all learners can contribute fully and freely and feel valued.

Employers/providers must be able to demonstrate their selection, recruitment and employment practices are in line with the Equality Act 2010 and there are no overt or covert discriminatory practices in relation to any of the following protected characteristics: age; disability; gender reassignment; marriage and civil partnerships; pregnancy and maternity; race; religion or belief; sex; sexual orientation; and socio-economic disadvantage.

#### **ISSUES, BARRIERS AND ACTIONS**

The UK outdoors sector has a slightly higher proportion of males (56%) than females (44%), and a younger than average profile.

Age is a particular issue for the sector at both ends of the spectrum. Historically, organisations have not employed those under the age of 18 due to the nature of adventurous activities and participant groups using the outdoors (children and corporate groups for example).

Despite this, the sector is very popular with young adults; the seasonality prevalent in the sector may account for this. The sector sees a significant drop-off as workers age, and this 'time bomb' may have an important impact on skills and experience retained within the sector.

The sector has a need for multi-skilled 'all-rounders', and flexible apprenticeships can play a crucial role in feeding young talent into the sector, whilst allowing employers the opportunity to shape training programmes to their needs.

The outdoors sector has often been seen to have a lower level of academic attainment, in part due to it being attractive to those of a more practical nature. The work-based learning at the core of an apprenticeship is vital in assisting learners with the achievement of relevant qualifications.

Ethnic minority representation is low within the sector, and the promotion of apprenticeships through engagement with appropriate partners and relevant initiatives will help to encourage redress.

# On and off the job training (Wales)

### Summary of on- and off-the-job training

**ON THE JOB TRAINING HOURS** = Learning/training which encourages and enables the apprentice to demonstrate practical job-related skills and to practise and apply these skills in the context of the job. This type of learning will be delivered in the workplace and through practical experience of doing the job.

**OFF THE JOB TRAINING HOURS** = Learning/training which encourages and enables the apprentice to develop the technical skills of the job and to develop their knowledge of theoretical concepts across a range of contexts and the wider market. This type of guided learning will be delivered away from the immediate pressures of the job. It may be delivered in the workplace, in a college or training provider premises.

The total training hours for this framework is set at 452 hours and we advise the framework to be completed within 12 months.

The 452 total training hours for this framework is made up from the components of this framework as follows:

- Training hours associated with the competence qualification (191hours)
- Training hours associated with the knowledge qualification (60 hours)
- Training hours associated with the employee rights and responsibilities qualification (61 hours))
- Training hours associated with the transferrable skills qualifications (90 hours 45 hours per skill)
- Training hours associated with additional mentoring time (50 hours)

### Off-the-job training

The total off the job training hours will be set at 200 hours for this framework.

This is made up of the following components of the framework:

- Training hours associated with the knowledge qualification (60 hours)
- Training hours associated with the transferrable skills (90 hours)
- Training hours associated with part of the employee rights and responsibilities qualification (50 hours)

### How this requirement will be met

This requirement will be met via debriefing sessions, supervision, team sessions, shift handovers and activities similar to the above listed where the learner / apprentice is away from the pressures of the workplace and is supported and mentored by fellow workers and management.

In addition to the above list, completion of the knowledge part of the combined qualification and Essential Skills assessment will also contribute to the achievement of off the job guided learning hours.

### On-the-job training

The total on the job training hours will be set at 252 hours for this framework.

This is made up of the following components of the framework:

- Training hours associated with the competence qualification qualification (191hours)
- Training hours associated with the additional mentoring time (50 hours)
- Training hours associated with the remainder of the employee rights and responsibilities qualification (11 hours)

#### How this requirement will be met

This requirement will be met by the apprentices delivering their daily job roles, gaining technical experience as well as time spent acquiring knowledge and skills to achieve the competence requirement set out by the apprenticeship programme / framework.

# Wider key skills assessment and recognition (Wales)

### Improving own learning and performance

**Improving own learning and performance** is an essential skill within our sector and is covered in the framework's combined qualification, therefore it was decided in consultation with the sector that separate certification of Improving own learning and performance is not required for the completion of this framework.

However, SkillsActive would encourage training providers to consider the value added element of delivery within the framework.

### Working with others

**Working with others** is an essential skill within our sector and is covered in the framework's combined qualification, therefore it was decided in consultation with the sector that separate certification of Working with others is not required for the completion of this framework. However, SkillsActive would encourage training providers to consider the value added element of delivery within the framework.

### Problem solving

**Problem solving** is an essential skill within our sector and is covered in the framework's combined qualification, therefore it was decided in consultation with the sector that separate certification of Problem solving is not required for the completion of this framework. However, SkillsActive would encourage training providers to consider the value added element of delivery within the framework.

# Additional employer requirements

While the achievement of additional employer requirements is not a mandatory requirement for certification of this apprenticeship programme, the sector and employers recognise the value and the need for these and completion of them will make the apprentice more employable.

Therefore it is also advised for all apprentices on the programme to complete two additional qualifications to make them more employable in their chosen career. These must be an externally assessed and verified qualification, additional technical skills the apprentice can gain to make them more employable and competent in their job role. The selected qualifications have to be relevant to the organisation, linked to the competence element and relevant to the apprentice's job role.

Please note that the additional employer qualifications are not funded as part of the framework, so the employer should contribute to the achievement of this addition to the programme.

Please select two qualifications from the list below:

- British Orienteering Level 2 Certificate In Coaching Orienteering
- British Orienteering Level 3 Certificate In Coaching Orienteering
- British Orienteering Teaching Orienteering Part 2
- British Canoe Union Level 2 Certificate in Coaching Paddlesport
- British Canoe Union Level 3 Certificate in Coaching Paddlesport
- British Caving Association Local Cave & Mine Leader Level 2
- British Cycling Level 1 Mountain Bike Leadership Award
- British Cycling Level 2 Mountain Bike Leadership Award
- CTC MTB Advanced Bike Leader Award
- CTC MTB Technical Leader Award
- CTC MTB Trail Leader Award
- ILM Level 3 Award/Certificate/Diploma in Leadership and Management
- Institute of Outdoor Learning Accredited Practitioner of the Institute of Outdoor Learning
- Institute of Outdoor Learning Registered Practitioner of the Institute of Outdoor Learning
- Lifetime Awarding Level 2 Award In Assisting Mountain Bike Activity Leadership (MIAS)
- Mountain Bike Instructor Award Scheme (MIAS) Mountain Bike Instructor Level 2
- Mountain Bike Instructor Award Scheme (MIAS) Mountain Bike Instructor Level 3
- Mountain Training Climbing Wall Award
- Mountain Training Climbing Wall Leading Award
- Mountain Training Mountain Leader Summer
- Mountain Training Mountain Leader Winter
- Mountain Training Single Pitch Award

- Mountain Training Walking Group Leader
- Royal Yachting Association Dinghy Instructor
- Royal Yachting Association Senior Instructor
- Royal Yachting Association Powerboat Level 2
- Royal Yachting Association Safety Boat
- Royal Yachting Association Powerboat Instructor
- Royal Yachting Association Intermediate Windsurf Instructor
- Royal Yachting Association Advanced Windsurf Instructor
- Scottish Cycling MBLA Trail Cycle Leader
- Scottish Cycling MBLA Mountain Bike Leader
- CYQ Level 3 Award in Instructing Outdoor Fitness
- Any qualification that is deemed fit for purpose and pre-approved by SkillsActive and is externally awarded and validated - a regularly updated approved list is available from SkillsActive on request.
- L2 and L3 Certificate in Coaching [Name of Sport] qualifications
- •ny Approved First Aid/Emergency First Aid qualification (training providers are encouraged to deliver a full first aid qualification rather than a one day course). Although not essential, a first aid qualification delivered in an outdoors context can be beneficial.
- Level 3 Award In First Aid at Work
- Level 2 Award in Emergency First Aid at Work (8 hour)
- Level 2 Award in Paediatric Emergency First Aid
- Level 2 Award in Activity First Aid
- Any Customer Service Units at the same level as the competence qualification
- BTEC Level 3 Award in Customer Service
- Chartered Institute of Environmental Health Level 3 Award in Health and Safety in the Workplace
- Welcome Host/Management/All/Lead Motivate & Succeed/Green Advantage courses -One day training courses aligned to S/NVQ Level 2 (3 for Lead Motivate & Succeed, 4 for Management) Customer Service within the English Tourist Boards (ETB) Welcome suite of courses for staff to develop their skills in customer service. Welcome Host is all about improving the welcome offered to visitors, Welcome All is about providing a better service for customers with disabilities and special needs and Welcome Management is for those who have the responsibility for front line staff. Lead Motivate & Succeed is aimed at first time line managers and supervisors, and Green Advantage aids understanding of environmental and sustainable tourism issues.
- Any Customer Service competence Units at the same level as the framework
- Any Additional Active Leisure and Learning competence units at the same level as the framework
- Level 3 Wider/Other Key Skills Awards (Information Technology; Working With Others; Improving Own Learning and Performance; Problem Solving)

Additional Employer Requirement must not be certificates of attendance and must be of a similar level to the framework, unless the occupational area and job roles justify the need for apprentices to gain a level 2 qualification first. QCF Level 2 instructor/leader-type

qualifications or similar relevant non-QCF assessed training schemes may also be proposed for inclusion.

Please note: some QCF accredited qualifications may possibly have funding available through appropriately contracted training providers.

# apprenticeship FRAMEWORKS ONLINE

For more information visit www.afo.sscalliance.org