# apprenticeship FRAMEWORK

# Domestic Heating (Wales)

### Latest framework version?

Please use this link to see if this is the latest issued version of this framework: afo.sscalliance.org/frameworkslibrary/index.cfm?id=FR01920

Issue date: 15 February 2013

Published by Instructus

apprenticeship FRAMEWORKS ONLINE

www.afo.sscalliance.org



### Domestic Heating (Wales)

### Contents

Framework summary	3
Framework information	5
Contact information	7
Revising a framework	8
Purpose of the framework	10
Entry conditions	12
Level 2: Domestic Heating	13
Pathway 1: Domestic Heating	14
Level 3: Apprenticeship (Level 3) in Domestic Heating	23
Pathway 1: Domestic Heating (Oil-Fired, Solid Fuel or Environmental Options)	24
Pathway 2: Domestic Heating (Gas-Fired Warm Air Appliances)	38
Pathway 3: Domestic Heating (Gas-Fired Water & Central Heating appliances)	48
Equality and diversity	58
On and off the job training	59
Essential employability skills	65

### Framework summary

### **Domestic Heating**

### **Domestic Heating**

### Pathways for this framework at level 2 include:

#### **Pathway 1: Domestic Heating**

Competence qualifications available to this pathway:

N/A

Knowledge qualifications available to this pathway:

N/A

Combined qualifications available to this pathway:

B1 - Level 2 NVQ Diploma in Domestic Heating

This pathway also contains information on:

- Employee rights and responsibilities
- · Essential skills

### **Domestic Heating**

### Apprenticeship (Level 3) in Domestic Heating

### Pathways for this framework at level 3 include:

Pathway 1: Domestic Heating (Oil-Fired, Solid Fuel or Environmental Options)

Competence qualifications available to this pathway:

N/A

Knowledge qualifications available to this pathway:

N/A

Combined qualifications available to this pathway:

B1 - Level 3 NVQ Diploma in Domestic Heating (QCF)

This pathway also contains information on:

- Employee rights and responsibilities
- Essential skills

#### Pathway 2: Domestic Heating (Gas-Fired Warm Air Appliances)

Competence qualifications available to this pathway:

N/A

Knowledge qualifications available to this pathway:

N/A

Combined qualifications available to this pathway:

B1 - Level 3 NVQ - Domestic Heating (Gas-fired warm air appliances)

### This pathway also contains information on:

- Employee rights and responsibilities
- Essential skills

### Pathway 3: Domestic Heating (Gas-Fired Water & Central Heating appliances)

### Competence qualifications available to this pathway:

N/A

### Knowledge qualifications available to this pathway:

N/A

#### Combined qualifications available to this pathway:

B1 - Level 3 NVQ Diploma in Domestic Heating (Gas Fired Water & Central Heating Appliances) (QCF)

### This pathway also contains information on:

- Employee rights and responsibilities
- · Essential skills

### Framework information

### Information on the Publishing Authority for this framework:

#### Instructus

The Apprenticeship sector for occupations in air conditioning, building services engineering, business and administration, cleaning, customer service, digital/information technology, electro technical, electrical and electronic servicing, enterprise and business support, facilities management, heating and ventilating, housing, human resources and recruitment, industrial relations, leadership and management, marketing and sales (also includes contact centres and third sector), plumbing, property and refrigeration.

Issue number: 3	This framework includes:			
Framework ID: FR01920	Level 2 Level 3			
Date this framework is to be reviewed				
by: 01/04/2016	This framework is for use in: Wales			

### **Short description**

Apprenticeships for occupations in the Domestic Heating Industry are designed to meet the industry's competence requirements. At Foundation Level you will be involved in the installation or service and maintenance of Domestic Heating systems eg pipework, radiators, hot water systems etc. Then at Apprenticeship (Level 3) you may work with gas/solid fuel boilers and Environmental Technologies eg Solar Thermal; Ground/Air Source Heat Pumps etc

This Apprenticeship framework document contains two occupation pathways at different levels:

### Foundation (Level 2)

Domestic Heating

### Job role

Domestic Heating Systems Installer

and

### Apprenticeship (Level 3)

• Domestic Heating

### Job roles

• Advanced Domestic Heating Installer



### **Contact information**

### Proposer of this framework

SummitSkills the Sector Skills Council for the Domestic Heating industry regularly engages with the Mechanical Strategic Advisory Group (MSAG) to ensure that this framework document is fit-for-purpose. (MSAG comprises employers, manufacturers, trade associations and training providers)

Additional engagement activities include direct consulations by email and telephone with stakeholders.

### **Developer of this framework**

Name: Trevor Hill

Organisation: SummitSkills

Organisation type: Sector Skills Council

Job title: Development Manager

Phone: 07834 868945

Email: trevor.hill@summitskills.org.uk

Postal address: SummitSkills,

Vega House, Opal Drive, Fox Milne, Milton Keynes. MK15 ODF

Website: www.summitskills.org.uk

### **Issuing Authority's contact details**

Issued by:

Issuer contact name:

Issuer phone:

Issuer email:



### Revising a framework

### **Contact details**

Who is making this revision: Trevor Hill

Your organisation: SummitSkills

Your email address: trevor.hill@summitskills.org.uk

### Why this framework is being revised

An Awarding Organisation has created equivalent qualifications to those currently in the pathways so these are now being added to the framework. Phrases and terminology have also been revised following the framework's review to ensure compliance with current quality assurance requirements.

### Summary of changes made to this framework

- Equivalent Qualifications from a different Awarding Organisation have now been added
- Link to Growth and Sustainable jobs has been added

### Qualifications removed

N/A

### Qualifications added

Level 2 NVQ Diploma in Domestic Heating - BPEC 600/5271/5

Level 3 NVQ Diploma in Domestic Heating - BPEC 600/6871/1

Level 3 NVQ Diploma in Domestic Heating (Gas-Fired Warm Air Appliances) – BPEC 600/6287/3

Level 3 NVQ Diploma in Domestic Heating (Gas-Fired Water and Central Heating Appliances) – BPEC 600/6286/1

### Qualifications that have been extended



... Domestic Heating (Wales)

N/A



### Purpose of this framework

### Summary of the purpose of the framework

These occupation frameworks are designed to provide new entrants and those seeking progression in their career with the opportunity to develop competencies needed to carry out job roles and responsibilities associated with the installation, maintenance, commissioning and servicing of domestic heating systems, including relevant:

- Environmental Technologies
- Technological requirements and changes
- Statutory and Non- Statutory Regulations & Requirements

It will also contribute towards meeting the skills priorities for Wales, highlighted in the following extract from 'The National Strategic Skills Audit for Wales; June 2011' <a href="http://www.ukces.org.uk/">http://www.ukces.org.uk/</a> publications/nssa-wales-vol-1 and the Economic Renewal: A new direction

http://wales.gov.uk/topics/businessandeconomy/publications/economicrenewal/?lan g=en

"The Audit highlights the growing importance of technicians, the importance of replacement demands with regard to intermediate jobs in more traditional areas (skilled trades, for example); and the persistence of skills shortages at this level, perhaps seeing only temporary moderation due to the recession. Moreover, skilled trades are expected to be a key part of the skills mix within emerging sectors with high productivity levels, including elements of advanced manufacturing."

Your employer's business could include the installation, service, maintenance and repair of a variety of heating systems and equipment, including:

- Plastic and Copper Water Pipes
- Heating Systems fueled by Gas; Solar Thermal; Heat Pumps; Oil and Coal

These products could be installed in premises where not only are the technical skills needed but also the skills of customer service and communication.

Successful completion of the Foundation Level framework equips an apprentice with the ability to select and use relevant knowledge, ideas, skills and procedures to complete well defined tasks and address straightforward problems. They include taking responsibility for completing tasks and procedures, and exercising autonomy and judgement subject to overall direction or guidance. Successful candidates then have the option to further develop their skills, knowledge and competence by progressing onto the Apprenticeship (Level 3) framework.

Successful completion of the Apprenticeship (Level 3) framework equips an apprentice with the



ability to identify and use relevant understanding, methods and skills to complete tasks and address problems that, while well defined, have a measure of complexity. They include taking responsibility for initiating and completing tasks and procedures as well as exercising autonomy and judgement within parameters. They also reflect awareness of different perspectives or approaches within an area of study or work.

The following job roles will be covered in the Foundation (Level 2) and Apprenticeship (Level 3) frameworks respectively:

- Domestic Heating Systems Installer
- Advanced Domestic Heating Systems Installer

### Aims and objectives of this framework (Wales)

The aim of these occupation frameworks is to ensure that the Foundation (Level 2) and Apprenticeship (Level 3) programmes deliver:

- The Skills and Knowledge required by the industry to achieve competence
- Job related skills that will be used in the working environment
- New entrants to replace those retiring or leaving the sector
- Transferable Skills such as problem solving, communication, team working, literacy, numeracy and IT skills which are a priority for the sector
- Career progression

Employers have endorsed this programme as it delivers qualified competent employees and improves productivity and retention.

Where Recognition of Prior Learning (RPL) is applied in relation to competence, knowledge or Essential Skills, the Apprenticeship programme must be tailored to allow the Apprentice to undertake new learning, including learning at a higher level and developing new skills.

Further information can be found at <a href="https://www.summitskills.org.uk/careers/23">www.summitskills.org.uk/careers/23</a>

### Entry conditions for this framework

Although there are generally no nationally laid-down minimum entry or previous experience requirements to undertake the Foundation (Level 2) and Apprenticeship (Level 3) frameworks in the Domestic Heating Industry, the following selection criteria may be used as guidance.

The programmes are likely to be suitable for individuals who:

- · Have an aptitude for technical subjects and/or are practically minded
- Have an interest in technology
- Can demonstrate an ability to solve practical problems
- Have a portfolio of evidence of practical work experience, non-accredited courses, volunteering or have previously worked in the sector

A career in this industry will not only reward an apprentice's potential, but also offer opportunities to enhance their technical capability. The industry needs new entrants of appropriate ability and offers a varied and rewarding career in a challenging working environment.

Other selection criteria may include:

- Ability to communicate effectively with a range of people
- Being numerate and literate as a significant amount of paperwork will be involved
- Good colour vision to recognise colour coded wires and components
- Willingness to learn to drive if you don't already have a driving licence as much of the work will require you to drive to customers' premises (Insurance requirements may differ per company)
- Ability to work at heights or in confined spaces
- Willingness to work outside and carry out manual handling tasks as some materials and equipment are heavy
- Willingness to work unsociable hours
- Willingness to undergo a Criminal Records Bureau (CRB)/Disclosure and Barring Service (DBS) check when required
- Willingness to work safely and respectively in support of safeguarding policies

Examples of formal qualifications that can be used as an indication that an applicant has the potential to progress into and complete either the Foundation (Level 2) or Apprenticeship (Level 3) frameworks can be found in each individual occupation pathway.

No individual should be refused access to an initial assessment on the basis of educational qualifications alone. The ultimate responsibility for selection will rest with the individual employer.



## Level 2

Title for this framework at level 2

## **Domestic Heating**

### Pathways for this framework at level 2

Pathway 1: Domestic Heating

### Level 2, Pathway 1: Domestic Heating

### Description of this pathway

Domestic Heating - the installation and maintenance of domestic heating systems and products (Central Heating & Water systems, underfloor heating etc) - 84 credits in total

- 66 credits for the combined (Knowledge 14 credits & Competence 52 credits) qualification
- 18 credits for Essential Skills Wales Communication, Application of Number & IT

Where Recognition of Prior Learning (RPL) is applied in relation to competence, knowledge or Essential Skills, the Apprenticeship programme must be tailored to allow the Apprentice to undertake new learning, including learning at a higher level and developing new skills.

In order to demonstrate the industry recognised level of competence reflected by this Foundation framework it is expected the minimum duration for its completion will be **no less** than 24 months.

## Entry requirements for this pathway in addition to the framework entry requirements

Examples of formal qualifications that can be used as an indication that an applicant has the potential to progress into and complete the Foundation (Level 2) framework in Domestic Heating are:

- Welsh Baccalaureate Foundation Diploma OR
- Completion of a 'Pathway to Apprenticeship' in Domestic Heating OR
- Essential Skills or Key Skills in Communication and Application of Number at Level 2 and ICT at Level 1 OR
- GCSE grade A-D in each of the following:- a communication subject, maths and either a science or technical-based subject OR
- Level 1 GNVQs in relevant vocational/technical subjects OR
- A Level 1 'Access to Building Services Engineering' qualification



Job title(s)	Job role(s)
Domestic Heating Systems Installer	Works under minimal supervision to complete the installation and maintenance of domestic hot water, cold water and central heating systems and components



## Qualifications

Competence qualifications available to this pathway

N/A

Knowledge qualifications available to this pathway

N/A



### Combined qualifications available to this pathway

B1 -	Level 2 NV	Q Diploma in Domestic Heating				
No.	Ref no.	Awarding organisation	Credit value	learning		Total qualification time
B1a	501/1606/X	EAL	66	522	N/A	
B1b	501/2102/9	City & Guilds	66	522	N/A	
B1c	600/5271/5	BPEC	66	522	N/A	

### Relationship between competence and knowledge qualifications

This framework requires the completion of one of the combined qualifications B1a, B1b or B1c identified in the combined qualifications section B1 above.

Qualification Title - Level 2 NVQ Diploma in Domestic Heating, which has the following units:

### **Knowledge Units**

- Understand how to communicate with others in building services engineering J/602/2482
   Unit Credit Value 3
- Understand how to apply environmental protection measures in building services engineering D/602/2486 Unit Credit Value 4
- Understand how to apply scientific principles in MES J/602/2496 Unit Credit Value 7

### **Knowledge Element = 14 Credits**

### **Competence Units**

- Apply safe working practices in building services engineering working environments T/602/2493 Unit Credit Value 2
- Install and maintain domestic heating systems R/602/2971 Unit Credit Value 4
- Understand and carry out safe working practices in building services engineering J/602/2479 Unit Credit Value 10
- Understand and carry out site preparation, and pipework fabrication techniques for domestic plumbing and heating systems D/602/2682 Unit Credit Value 10
- Understand and apply domestic cold water system installation and maintenance techniques H/602/2697 Unit Credit Value 8

... Domestic Heating (Wales) ..... level 2 ..... Pathway 1

- Understand and apply domestic hot water system installation and maintenance techniques F/602/2884 *Unit Credit Value 8*
- Understand and apply domestic central heating system installation and maintenance techniques Y/602/2888 *Unit Credit Value 10*

### **Competence Element = 52 credits**

### Total Qualification = 66 credits

For further qualification details refer to: <a href="http://register.ofqual.gov.uk/">http://register.ofqual.gov.uk/</a> and search by the relevant qualification or unit number.



### Transferable skills (Wales)

### **Essential skills (Wales)**

Subject Minimum Level

Communication N/A
Application of numbers N/A
ICT/Digital literacy N/A

For a full list of available proxies for starts on or after 14th October 2016 please see section 24 of the current <u>SASW</u>.

# Progression routes into and from this pathway

### Progression routes into this pathway:

Applicants may come from a range of routes including:

- Welsh Baccalaureate Foundation Diploma
- Completion of a Welsh Government 'Pathway to Apprenticeship' in Domestic Heating
- Work or work experience
- Training and/or experience which could include a portfolio showing what they have done
- Academic qualification(s) such as three GCSEs grades A-D in each of the following:- a communication subject, maths and either a science or technical-based subject
- Achievement of Essential Skills or Wider KeySkills
- Level 1 GNVQs in relevant vocational/technical subjects
- A Level 1 'Access to Building Services Engineering' qualification

No individual should be refused access to an initial assessment on the basis of educational qualifications alone. The ultimate responsibility for selection will rest with the individual employer.

### Progression routes out of this pathway:

On successful completion of the Foundation (Level 2) framework in Domestic Heating, an apprentice will normally spend time consolidating their roles and practicing their skills for a period of time before progressing onto:

- Learning and assessment programmes that lead to relevant Level 3 qualifications and/or an Apprenticeship (Level 3) framework in Domestic Heating OR
- Progress in their career with further training into such job roles as Technician, Designer

... Domestic Heating (Wales) ..... level 2 ..... Pathway 1

Estimator, Project Manager, Site/Workshop Supervisor/Manager, Chartered Engineer, Sales Engineer or Commercial Manager

Also whilst this sector doesn't currently have a 'Licence to Practice', our apprenticeships are recognised as fulfilling the competence requirements of the voluntary card schemes and will enable you to register on a relevant industry recognised Certification Scheme. Completion of this framework will provide the evidence required that you are deemed competent to carry out this job role effectively and safely.

Further career guidance can be found at: <a href="https://www.summitskills.org.uk/careers/23">www.summitskills.org.uk/careers/23</a>



### Employee rights and responsibilities

The Employee Rights and Responsibilities (ERR) elements identified below will be achieved through an induction programme, in combination with the Level 2 NVQ Diploma in Domestic Heating qualification (EAL 501/1606/X, BPEC 600/5271/5 or City & Guilds 501/2102/9) into which they are integrated and signposted. The ERR elements will be evidenced by issuing a qualification achievement certificate plus a completed checklist which must be signed by the assessor and apprentice confirming all nine ERR elements have been achieved. This checklist must accompany the claim for an Apprenticeship completion certificate and can be downloaded from

www.summitskills.org.uk/Apprenticeships/Certification-and-Registration/219

The delivery and assessment of ERR must be designed so that the apprentice:

- knows and understands the range of employer and employee statutory rights and responsibilities under Employment Law and that employment rights can be affected by other legislation as well. This should cover the apprentices rights and responsibilities under the Disability Discrimination Act, other relevant equalities legislation and Health and Safety, together with the responsibilities and duties of employers;
- 2. knows and understands the procedures and documentation in their organisation which recognise and protect their relationship with their employer. Health and Safety and Equality and Diversity training must be an integral part of the apprentice's learning programme;
- 3. knows and understands the range of sources of information and advice available to them on their employment rights and responsibilities. Details of Access to Work and Additional Learning Support must be included in the programme;
- 4. understands the role played by their occupation within their organisation and industry;
- 5. has an informed view of the types of career pathways that are open to them;
- 6. knows the types of representative bodies and understands their relevance to their industry and organisation, and their main roles and responsibilities;
- knows where and how to get information and advice on their industry, occupation,training and career;
- 8. can describe and work within their organisations principles and codes of practice;
- recognises and can form a view on issues of public concern that affect their organisation and industry

# Additional employer requirements

(No requirement specified)



### Level 3

Title for this framework at level 3

# Apprenticeship (Level 3) in Domestic Heating

### Pathways for this framework at level 3

Pathway 1: Domestic Heating (Oil-Fired, Solid Fuel or Environmental Options)

Pathway 2: Domestic Heating (Gas-Fired Warm Air Appliances)

Pathway 3: Domestic Heating (Gas-Fired Water & Central Heating appliances)

# Level 3, Pathway 1: Domestic Heating (Oil-Fired, Solid Fuel or Environmental Options)

### Description of this pathway

Domestic Heating (Oil-Fired, Solid Fuel or Environmental Options) - Installing, commissioning, maintaining & servicing domestic heating systems. Total credits for this pathway = 72 - 91 depending on options taken

- Minimum 60 credits for the combined (Knowledge 11 credits & Competence 49 credits)
  qualification
- 12 credits for Essential Skills Wales Communication and Application of Number

Where Recognition of Prior Learning (RPL) is applied in relation to competence, knowledge or Essential Skills, the Apprenticeship programme must be tailored to allow the Apprentice to undertake new learning, including learning at a higher level and developing new skills.

In order to demonstrate the industry recognised level of competence reflected by this Apprenticeship (Level 3) framework it is expected the minimum duration for its completion will be **no less than 24 months**.

# Entry requirements for this pathway in addition to the framework entry requirements

The Domestic Heating Industry would normally expect entry into this framework to be for those who have already successfully completed a Foundation (Level 2) framework in Domestic Heating and spent time consolidating their roles and practicing their skills. Alternatively it is for those individuals with the experience and knowledge comparable with the requirements of that programme. The structured learning and assessment programme of this framework will enhance the skills and knowledge of the entrant to the benefit of employers and apprentices alike.

Examples of formal qualifications that can be used as an indication that an applicant has the potential to progress into and complete the Apprenticeship (Level 3) framework in Domestic

... Domestic Heating (Wales) ..... level 3 ..... Pathway 1

### Heating are:

- Successful completion of the Foundation (Level 2) framework in Domestic Heating
- Welsh Baccalaureate Intermediate Diploma OR
- Completion of a Welsh Government 'Pathway to Apprenticeship' in Domestic Heating OR
- GCSE grade A-C in each of the following:- a communication subject, maths and either a science or technical-based subject OR
- Essential Skills Wales or Key Skills in Communication and Application of Number and IT at Level 2 OR
- Level 2 GNVQs in relevant vocational/technical subjects OR
- A Level 2 'Access to Building Services Engineering' qualification



Job title(s)	Job role(s)
Advanced Domestic Heating Installer (Oil-Fired, Solid Fuel or Environmental options)	Completes and oversees work to install, service, maintain and commission Oil-Fired, Solid Fuel, or Environmental domestic heating systems and associated components



## Qualifications

Competence qualifications available to this pathway

N/A

Knowledge qualifications available to this pathway

N/A



### Combined qualifications available to this pathway

B1	- Level 3 NV	Q Diploma in Domestic Heating (QCF)				
No.	Ref no.	Awarding organisation	Credit value	Guided learning hours		Total qualification time
B1a	600/1253/5	EAL	60 - 79	477 - 587	N/A	
B1b	600/1473/8	City & Guilds	60 - 79	477 - 587	N/A	
B1c	600/6871/1	BPEC	60 - 79	477 - 587	N/A	

### Relationship between competence and knowledge qualifications

This framework requires the completion of the combined qualifications B1a, B1b or B1c identified in the combined qualifications section B1 above.

Qualification Title - Level 3 NVQ Diploma in Domestic Heating, which has a variety of unit combinations to enable achievement. You must complete the common mandatory group of units worth 48 credits plus one of the three optional groups PG1, PG2 or PG3 (which may also include both mandatory and optional routes)

### Common Mandatory group

### **Knowledge Unit**

Understand how to organise resources in building services engineering R/602/2498 Unit
 Credit Value 3

### **Knowledge Element = 3 credits**

### **Competence Units**

- Understand and carry out electrical work on domestic plumbing and heating systems and components T/502/9157 Unit Credit Value 12
- Install, commission, service and maintain domestic heating A/502/8933 Unit Credit Value
   3
- Understand and apply domestic cold water system installation, commissioning, service

and maintenance techniques K/502/8930 Unit Credit Value 9

- Understand and apply domestic hot water system installation, commissioning, service and maintenance techniques K/502/9155 *Unit Credit Value 9*
- Understand and apply domestic central heating system installation, commissioning, service and maintenance techniques M/502/9156 Unit Credit Value 12

Competence Element = 45 credits

Knowledge + Competence = 48 credits

### **Optional Groups**

**GROUP PG1 - Oil Firing Pathway** (Knowledge 22 credits, Competence 55 credits = 77 credits in total. Comprising 48 credits from the common mandatory group, 16 credits from the pathway mandatory group plus 13 credits from the optional unit routes below)

### Pathway Mandatory group

### **Knowledge units**

 Understand core oil firing safety principles in domestic building services engineering H/502/9557 Unit Credit Value 12

**Knowledge Element = 12 credits** 

### Competence units

Apply core oil firing safety in domestic building services engineering L/502/9391 Unit
 Credit Value 4

Competence Element = 4 credits

Plus:

**Optional Units Route 1** 

### **Knowledge Units**

Understand the principles of domestic oil firing pressure jet appliances D/502/9394 Unit
 Credit Value 7

### Knowledge Element = 7 credits

### **Competence Units**

- Install, test and commission domestic oil firing pressure jet appliances Y/502/9393 Unit
   Credit Value 3
- Service and maintain domestic oil firing pressure jet appliances M/502/9402 Unit Credit

#### Value 3

### Competence Element = 6 credits

Or:

### **Optional Units Route 2**

### **Knowledge Units**

Understand the principles of domestic oil firing vaporising appliances T/502/9403 Unit
 Credit Value 7

### **Knowledge Element = 7 credits**

### **Competence Units**

- Service and maintain domestic oil firing vaporising appliances F/502/9405 Unit Credit
   Value 3
- Install, test and commission domestic oil firing vaporising appliances A/502/9404 Unit
   Credit Value 3

### Competence Element = 6 credits

**PG2 - Solid Fuel Pathway** (Knowledge 22 or 25 credits, Competence 55 or 54 credits = 77 or 79 credits in total depending on option taken. Comprising 48 credits from the common mandatory group, 16 credits from the pathway mandatory group plus 13 or 15 credits from one of the optional unit routes below)

### **Pathway Mandatory Group**

### **Knowledge Units**

 Understand core solid fuel safety principles in domestic building services engineering J/502/9406 Unit Credit Value 12

### **Knowledge Element = 12 credits**

#### **Competence Units**

Apply core solid fuel safety in domestic building services engineering L/502/9407 Unit
 Credit Value 4

### Competence Element = 4 credits

Plus:

### **Optional Units Route 1**



### **Knowledge Units**

Understand the principles of domestic solid mineral fuel burning appliances R/502/9408
 Unit Credit Value 7

### **Knowledge Element = 7 credits**

### **Competence Units**

- Service and maintain domestic solid mineral fuel burning appliances L/502/9410 Unit
   Credit Value 3
- Install, test and commission domestic solid mineral fuel burning appliances Y/502/9409
   Unit Credit Value 3

### Competence Element = 6 credits

### **Optional Units Route 2**

### **Knowledge Units**

- Understand the installation and commissioning principles of biomass fuel burning appliances R/502/9411 Unit Credit Value 7
- Understand the service and maintenance principles of biomass fuel burning appliances
   Y/502/9412 Unit Credit Value 3

### **Knowledge Element = 10 credits**

### **Competence Units**

- Service and maintain domestic biomass fuel burning appliances H/502/9414 Unit Credit
   Value 2
- Install, test and commission domestic biomass fuel burning appliances K/502/9415 Unit Credit Value 3

### Competence Element = 5 credits

**PG3 - Environmental Technologies Pathway** (Knowledge 11 credits, Competence 49 credits = 60 credits in total. Comprising 48 credits from the common mandatory group, 2 credits from the pathway mandatory knowledge unit plus 10 credits from one of the optional unit routes below)

### Pathway Mandatory Knowledge Unit

 Understand the fundamental principles and requirements of environmental technology systems K/602/3138 Unit Credit Value 2

#### Plus:



### **Optional Units Route 1**

### **Knowledge Units**

- Know the requirements to install, commission and handover solar thermal hot water systems F/602/3100 Unit Credit Value 4
- Know the requirements to inspect, service and maintain 'active' solar thermal hot water systems Y/602/3104 *Unit Credit Value 2*

### Knowledge Element = 6 credits

### **Competence Units**

- Install, commission and handover 'active' solar thermal hot water systems L/602/3102
   Unit Credit Value 2
- Inspect, service and maintain 'active' solar thermal hot water systems K/602/3107 Unit
   Credit Value 2

### Competence Element = 4 credits

Or:

### **Optional Units Route 2**

### **Knowledge Units**

- Know the requirements to install, commission and handover heat pump systems non-refrigerant circuits Y/602/3054 Unit Credit Value 4
- Know the requirements to inspect, service and maintain heat pump system installations non-refrigerant circuits F/602/3078 *Unit Credit Value 2*

### Knowledge Element = 6 credits

### **Competence Units**

- Install, commission and handover heat pumps non-refrigerant circuits D/602/3072 Unit
   Credit Value 2
- Inspect, service and maintain heat pump installations non-refrigerant circuits L/602/3083 Unit Credit Value 2

### Competence Element = 4 credits

Or:

### **Optional Units Route 3**

### **Knowledge Units**

... Domestic Heating (Wales) ..... level 3 ..... Pathway 1

- Know the requirements to inspect, service and maintain rainwater harvesting and greywater reuse systems M/602/3111 *Unit Credit Value 2*
- Know the requirements to install, commission and handover rainwater harvesting and greywater reuse systems T/602/3109 Unit Credit Value 4

### **Knowledge Element = 6 credits**

### **Competence Units**

- Install, commission and handover rainwater harvesting and greywater reuse systems
   K/602/3110 Unit Credit Value 2
- Inspect, service and maintain rainwater harvesting and greywater reuse systems A/602/3130 Unit Credit Value 2

### **Competence Element = 4 credits**

For further qualification details refer to: <u>register.ofqual.gov.uk/Qualification</u> and search by the relevant qualification or unit number.



### Transferable skills (Wales)

### **Essential skills (Wales)**

Subject Minimum Level

Communication N/A
Application of numbers N/A
ICT/Digital literacy N/A

For a full list of available proxies for starts on or after 14th October 2016 please see section 35 of the current <u>SASW</u>.

# Progression routes into and from this pathway

### Progression routes into this pathway:

Applicants may come from a range of routes including:

- Successful completion of a Foundation (Level 2) framework in Domestic Heating
- Successful completion of a Welsh Baccalaureate Intermediate Diploma
- Successful completion of a Welsh Government 'Pathway to Apprenticeship' in Domestic Heating
- Work or work experience
- Training and/or experience which could include a portfolio showing what they have done
- Academic qualification(s) such as three GCSEs grades A-C in each of the following:- a communication subject, maths and either a science or technical-based subject
- Achievement of Essential Skills or Wider KeySkills at Level 2
- Level 2 GNVQs in relevant vocational/technical subjects
- Completion of a Level 2 'Access to Building Services Engineering' qualification

No individual should be refused access to an initial assessment on the basis of educational qualifications alone. The ultimate responsibility for selection will rest with the individual employer.

### Progression routes out of this pathway:

On successful completion of the Apprenticeship (Level 3) framework in Domestic Heating, an apprentice will have the skills, knowledge and qualifications to:

Progress to relevant Level 4/5 qualifications e.g. Building Services Engineering
 Technology & Project Management or Foundation Degree in Engineering

... Domestic Heating (Wales) ..... level 3 ...... Pathway 1

 Progress in their career with further training into such job roles as Technician, Designer, Estimator, Project Manager, Site/Workshop Supervisor/ Manager, Chartered Engineer, Sales Engineer or Commercial Manager

Also whilst this sector doesn't currently have a 'Licence to Practice' our apprenticeships are recognised as fulfilling the competence requirements of the voluntary card schemes and will enable you to register on a relevant industry recognised Certification Scheme which is evidence that an operative is deemed competent to carry out a particular job role effectively and safely.

Further career guidance can be found at: <a href="https://www.summitskills.org.uk/careers/23">www.summitskills.org.uk/careers/23</a>

UCAS points for this pathway: N/A

### Employee rights and responsibilities

The normal entry into this programme would be through the previous completion of the Foundation (Level 2) framework in Domestic Heating programme into which the Employee Rights and Responsibilities (ERR) elements identified below are integrated and signposted and will be automatically evidenced by the issuing of a qualification achievement certificate. Recognition of Prior Learning (RPL) may therefore be applied if ERR is gained in this way or from another programme.

Alternatively the ERR elements identified below must be achieved through an induction programme, in combination with the Level 3 NVQ Diploma in Domestic Heating qualifications either EAL (600/1253/5), City & Guilds (600/1473/8) or BPEC (600/6871/1) into which they are integrated and signposted. The ERR elements will be evidenced by the issuing of a qualification achievement certificate plus a completed checklist signed by the assessor and apprentice confirming all nine ERR elements have been achieved.

This checklist must accompany the claim for an Apprenticeship Completion Certificate and can be downloaded from

www.summitskills.org.uk/Apprenticeships/Certification-and-Registration/219

The delivery and assessment of ERR must be designed so that the apprentice:

- 1. knows and understands the range of employer and employee statutory rights and responsibilities under Employment Law and that employment rights can be affected by other legislation as well. This should cover the apprentice's rights and responsibilities under the Disability Discrimination Act, other relevant equalities legislation and Health & Safety, together with the responsibilities and duties of employers.
- 2. knows and understands the procedures and documentation in their organisation which recognise and protect their relationship with their employer. Health & Safety and Equality & Diversity training must be an integral part of the apprentice's learning programme;
- knows and understands the range of sources of information and advice available to them
  on their employment rights and responsibilities. Details of Access to Work and Additional
  Learning Support must be included in the programme
- 4. understands the role played by their occupation within their organisation and industry;
- 5. has an informed view of the types of career pathways that are open to them;
- knows the types of representative bodies and understands their relevance to their industry and organisation, and their main roles and responsibilities
- knows where and how to get information and advice on their industry, occupation, training and career;
- 8. can describe and work within their organisations principles and codes of practice;
- 9. recognises and can form a view on issues of public concern that affect their organisation and industry

# Additional employer requirements

(No requirement specified)



# Level 3, Pathway 2: Domestic Heating (Gas-Fired Warm Air Appliances)

### Description of this pathway

Domestic Heating (Gas-Fired Warm Air Appliances) - for operatives who will primarily be working on gas fired warm air appliances - Total Framework credits 139

- 127 credits for the combined (Knowledge 16 credits & Competence 111 credits) qualification
- 12 credits for Essential Skills Wales Communication and Application of Number

Where Recognition of Prior Learning (RPL) is applied in relation to competence, knowledge or Essential Skills, the Apprenticeship programme must be tailored to allow the Apprentice to undertake new learning, including learning at a higher level and developing new skills.

In order to demonstrate the industry recognised level of competence reflected by this Apprenticeship (Level 3) framework it is expected the minimum duration for its completion will be **no less than 24 months**.

## Entry requirements for this pathway in addition to the framework entry requirements

The Domestic Heating Industry would normally expect entry into this framework to be for those who have already successfully completed a Foundation (Level 2) framework in Domestic Heating and spent time consolidating their roles and practicing their skills. Alternatively it is for those individuals with the experience and knowledge comparable with the requirements of that programme. The structured learning and assessment programme of this framework will enhance the skills and knowledge of the entrant to the benefit of employers and apprentices alike.

Examples of formal qualifications that can be used as an indication that an applicant has the potential to progress into and complete the Apprenticeship (Level 3) framework in Domestic

... Domestic Heating (Wales) ..... level 3 ..... Pathway 2

### Heating are:

- Successful completion of a Foundation (Level 2) framework in Domestic Heating
- Welsh Baccalaureate Intermediate Diploma OR
- Completion of a 'Pathway to Apprenticeship' in Domestic Heating OR
- GCSE grade A-C in each of the following:- a communication subject, maths and either a science or technical-based subject OR
- Level 2 Essential Skills Wales in Communication, Application of Number & IT OR
- Level 2 GNVQs in relevant vocational/technical subjects OR
- A Level 2 'Access to Building Services Engineering' qualification



Job title(s)	Job role(s)
Advanced Domestic Heating Installer (Gas-Fired warm air)	Completes, oversees and organises work to install, service, maintain and commission gas-fired warm air domestic heating systems and associated components



## Qualifications

Competence qualifications available to this pathway

N/A

Knowledge qualifications available to this pathway

N/A



### Combined qualifications available to this pathway

B1 - Level 3 NVQ - Domestic Heating (Gas-fired warm air appliances)							
No.	Ref no.	Awarding organisation	Credit value	learning	UCAS points value	Total qualification time	
B1a	600/1116/6	City & Guilds	127	861	N/A		
B1b	600/1453/2	EAL	127	861	N/A		
B1c	600/6287/3	BPEC	127	861	N/A		

### Relationship between competence and knowledge qualifications

This framework requires the completion of the combined qualification B1a, B1b or B1c identified in the combined qualifications section B1 above.

Qualification Title - Level 3 NVQ Diploma in Domestic Heating (Gas-Fired Warm Air Appliances), which has the following units:

- Knowledge Units
- Understand how to organise resources in building services engineering R/602/2498 Unit
   Credit Value 3
- Understand core gas safety principles for natural gas in domestic building services engineering J/502/9390 Unit Credit Value 13

### **Knowledge Element = 16 Credits**

### Competence units

- Understand and carry out electrical work on domestic plumbing and heating systems and components T/502/9157 Unit Credit Value 12
- Tightness test, purge, commission and de-commission gas pipework up to 35mm 1¼ diameter in small natural gas installations K/502/8376 Unit Credit Value 3
- Install, commission and de-commission gas pipework up to 35mm 1¼ diameter in domestic and small commercial premises T/502/8381 *Unit Credit Value 19*
- Specific core installation and maintenance H/502/8487 Unit Credit Value 21
- Install, commission, service and maintain domestic heating systems A/502/8933 Unit Credit Value 3
- Maintain gas warm air central heating systems and appliances T/502/8302 Unit Credit

#### Value 11

- Install domestic gas warm air central heating appliances F/502/8299 Unit Credit Value 12
- Understand and apply domestic cold water system installation, commissioning, service and maintenance techniques K/502/8930 Unit Credit Value 9
- Understand and apply domestic hot water system installation, commissioning, service and maintenance techniques K/502/9155 *Unit Credit Value 9*
- Understand and apply domestic central heating system installation, commissioning, service and maintenance techniques M/502/9156 Unit Credit Value 12

### **Competence Element = 111 credits**

### **Total Qualification = 127 credits**

For further qualification details refer to: <u>register.ofqual.gov.uk/Qualification</u> and search by relevant qualification or unit number.



### Transferable skills (Wales)

### **Essential skills (Wales)**

Subject Minimum Level

Communication N/A
Application of numbers N/A
ICT/Digital literacy N/A

For a full list of available proxies for starts on or after 14th October 2016 please see section 35 of the current <u>SASW</u>.

# Progression routes into and from this pathway

### Progression routes into this pathway:

Applicants may come from a range of routes including:

- Successful completion of a Foundation (Level 2) framework in Domestic Heating
- Successful completion of a Welsh Baccalaureate Intermediate Diploma
- Successful completion of a Welsh Government 'Pathway to Apprenticeship' in Domestic Heating
- Work or work experience
- Training and/or experience which could include a portfolio showing what they have done
- Academic qualification(s) such as three GCSEs grades A-C in each of the following:- a communication subject, maths and either a science or technical-based subject
- Achievement of Essential Skills or Wider KeySkills
- Level 2 GNVQs in relevant vocational/technical subjects
- Completion of a Level 2 'Access to Building Services Engineering' qualification

No individual should be refused access to an initial assessment on the basis of educational qualifications alone. The ultimate responsibility for selection will rest with the individual employer.

### Progression routes out of this pathway:

On successful completion of the Apprenticeship (Level 3) framework in Domestic Heating, an apprentice will have the skills, knowledge and qualifications to:

Progress to relevant Level 4/5 qualifications e.g. Building Services Engineering
 Technology & Project Management or Foundation Degree in Engineering

... Domestic Heating (Wales) ..... level 3 ..... Pathway 2

> Progress in their career with further training into such job roles as Technician, Designer, Estimator, Project Manager, Site/Workshop Supervisor/ Manager, Chartered Engineer, Sales Engineer or Commercial Manager

Also whilst this sector doesn't currently have a 'Licence to Practice' our apprenticeships are recognised as fulfilling the competence requirements of the voluntary card schemes and will enable you to register on a relevant industry recognised Certification Scheme which is evidence that an operative is deemed competent to carry out a particular job role effectively and safely.

Further career guidance can be found at: <a href="https://www.summitskills.org.uk/careers/23">www.summitskills.org.uk/careers/23</a>

UCAS points for this pathway: N/A

### Employee rights and responsibilities

The normal entry into this programme would be through the previous completion of the Foundation (Level 2) framework in Domestic Heating programme into which the ERR elements identified below are integrated and signposted and will be automatically evidenced by the issuing of a qualification achievement certificate (Recognised Prior Learning may therefore be applied if ERR is gained in this way or from another programme)

Alternatively the ERR elements identified below must be achieved through an induction programme, in combination with the Level 3 NVQ Diploma in Domestic Heating (Gas-Fired Warm Air Appliances) qualifications (EAL 600/1453/2, BPEC 600/6287/3 or City & Guilds 600/1116/6) into which they are integrated and signposted. The ERR elements will be evidenced by issuing a qualification achievement certificate plus a completed checklist signed by the assessor and apprentice confirming all nine ERR elements have been achieved.

This checklist must accompany the claim for an Apprenticeship Completion Certificate and can be downloaded from

www.summitskills.org.uk/Apprenticeships/Certification-and-Registration/219

The delivery and assessment of ERR must be designed so that the apprentice:

- knows and understands the range of employer and employee statutory rights and responsibilities under Employment Law and that employment rights can be affected by other legislation as well. This should cover the apprentice's rights and responsibilities under the Disability Discrimination Act, other relevant equalities legislation and Health & Safety, together with the responsibilities and duties of employers.
- 2. knows and understands the procedures and documentation in their organisation which recognise and protect their relationship with their employer. Health & Safety and Equality & Diversity training must be an integral part of the apprentice's learning programme;
- knows and understands the range of sources of information and advice available to them
  on their employment rights and responsibilities. Details of Access to Work and Additional
  Learning Support must be included in the programme
- 4. understands the role played by their occupation within their organisation and industry;
- 5. has an informed view of the types of career pathways that are open to them;
- knows the types of representative bodies and understands their relevance to their industry and organisation, and their main roles and responsibilities
- knows where and how to get information and advice on their industry, occupation, training and career;
- 8. can describe and work within their organisations principles and codes of practice;
- 9. recognises and can form a view on issues of public concern that affect their organisation and industry



# Additional employer requirements

(No requirement specified)



# Level 3, Pathway 3: Domestic Heating (Gas-Fired Water & Central Heating appliances)

### Description of this pathway

Domestic Heating (Gas-Fired Water & Central Heating appliances) Installing, servicing, maintaining and commissioning domestic heating systems. Total credits for this pathway = 150

- 138 credits for either combined (Knowledge 16 credits & Competence 122 credits) qualification
- 12 credits for Essential Skills in Communication and Application of Number

Where Recognition of Prior Learning (RPL) is applied in relation to competence, knowledge or Essential Skills, the Apprenticeship programme must be tailored to allow the Apprentice to undertake new learning, including learning at a higher level and developing new skills.

In order to demonstrate the industry recognised level of competence reflected by this Apprenticeship (Level 3) framework it is expected the minimum duration for its completion will be no less than 24 months.

## Entry requirements for this pathway in addition to the framework entry requirements

The Domestic Heating Industry would normally expect entry into this framework to be for those who have already successfully completed a Foundation (Level 2) framework in Domestic Heating and spent time consolidating their roles and practicing their skills. Alternatively it is for those individuals with the experience and knowledge comparable with the requirements of that programme. The structured learning and assessment programme of this framework will enhance the skills and knowledge of the entrant to the benefit of employers and apprentices alike.

Examples of formal qualifications that can be used as an indication that an applicant has the potential to progress into and complete the Apprenticeship (Level 3) framework in Domestic

... Domestic Heating (Wales) ..... level 3 ...... Pathway 3

### Heating are:

- Successful completion of a Foundation (Level 2) framework in Domestic Heating
- Welsh Baccalaureate Intermediate Diploma OR
- Completion of a Welsh Government 'Pathway to Apprenticeship' in Domestic Heating OR
- GCSE grade A-C in each of the following:- a communication subject, maths and either a science or technical-based subject OR
- Essential Skills Wales or Key Skills in Communication and Application of Number and IT at Level 2 OR
- Level 2 GNVQs in relevant vocational/technical subjects OR
- A Level 2 'Access to Building Services Engineering' qualification

Job title(s)	Job role(s)
Advanced Domestic Heating Installer (Gas-Fired Water and Central Heating)	Completes, oversees and organises work to install, service, maintain and commission Gas-Fired Water & Central Heating systems and associated components



## Qualifications

Competence qualifications available to this pathway

N/A

Knowledge qualifications available to this pathway

N/A



### Combined qualifications available to this pathway

## B1 - Level 3 NVQ Diploma in Domestic Heating (Gas Fired Water & Central Heating Appliances) (QCF)

No.	Ref no.	Awarding organisation	Credit value	Guided learning hours	UCAS points value	Total qualification time
B1a	600/1454/4	EAL	138	962	N/A	
B1b	600/1117/8	City & Guilds	138	962	N/A	
B1c	600/6286/1	BPEC	138	962	N/A	

### Relationship between competence and knowledge qualifications

This framework requires the completion of the combined qualifications B1a, B1b or B1c identified in the combined qualifications section B1 above.

Qualification Title - Level 3 NVQ Diploma in Domestic Heating (Gas-Fired Water and Central Heating Appliances), which includes the following units:

### **Knowledge Units**

- Understand how to organise resources in building services engineering R/602/2498 Unit
   Credit Value 3
- Understand core gas safety principles for natural gas in domestic building services engineering J/502/9390 Unit Credit Value 13

### **Knowledge Element = 16 credits**

### **Competence Units**

- Understand and carry out electrical work on domestic plumbing and heating systems and components T/502/9157 Unit Credit Value 12
- Tightness test, purge, commission and de-commission gas pipework up to 35mm 1¼ diameter in small natural gas installations K/502/8376 Unit Credit Value 3
- Install, commission and de-commission gas pipework up to 35mm 1¼ diameter in domestic and small commercial premises T/502/8381 *Unit Credit Value 19*
- Maintain gas water heating and wet central heating appliances T/502/8459 Unit Credit
   Value 16

... Domestic Heating (Wales) ..... level 3 ...... Pathway 3

- Install domestic gas water heaters and wet central heating appliances Y/502/8454 Unit
   Credit Value 18
- Specific core installation and maintenance H/502/8487 Unit Credit Value 21
- Install, commission, service and maintain domestic heating systems A/502/8933 Unit
   Credit Value 3
- Understand and apply domestic cold water system installation, commissioning, service and maintenance techniques K/502/8930 Unit Credit Value 9
- Understand and apply domestic hot water system installation, commissioning, service and maintenance techniques K/502/9155 *Unit Credit Value 9*
- Understand and apply domestic central heating system installation, commissioning, service and maintenance techniques M/502/9156 Unit Credit Value 12

### **Competence Element = 122 credits**

### Total Qualification = 138 credits

For further qualification details refer to: <a href="register.ofqual.gov.uk/Qualification">register.ofqual.gov.uk/Qualification</a> and search by relevant qualification or unit number.

### Transferable skills (Wales)

### **Essential skills (Wales)**

Subject Minimum Level

Communication N/A
Application of numbers N/A
ICT/Digital literacy N/A

For a full list of available proxies for starts on or after 14th October 2016 please see section 35 of the current <u>SASW</u>.

# Progression routes into and from this pathway

### Progression routes into this pathway:

Applicants may come from a range of routes including:

- Successful completion of a Foundation (Level 2) framework in Domestic Heating
- Successful completion of a Welsh Baccalaureate Intermediate Diploma
- Successful completion of a Welsh Government 'Pathway to Apprenticeship' in Domestic Heating
- Work or work experience
- Training and/or experience which could include a portfolio showing what they have done
- Academic qualification(s) such as three GCSEs grades A-C in each of the following:- a communication subject, maths and either a science or technical-based subject
- Achievement of Essential Skills or Wider KeySkills
- Level 2 GNVQs in relevant vocational/technical subjects
- Completion of a Level 2 'Access to Building Services Engineering' qualification

No individual should be refused access to an initial assessment on the basis of educational qualifications alone. The ultimate responsibility for selection will rest with the individual employer.

### Progression routes out of this pathway:

On successful completion of the Apprenticeship (Level 3) framework in Domestic Heating, an apprentice will have the skills, knowledge and qualifications to:

Progress to relevant Level 4/5 qualifications e.g. Building Services Engineering
 Technology & Project Management or Foundation Degree in Engineering

... Domestic Heating (Wales) ..... level 3 ..... Pathway 3

> Progress in their career with further training into such job roles as Technician, Designer, Estimator, Project Manager, Site/Workshop Supervisor/ Manager, Chartered Engineer, Sales Engineer or Commercial Manager

Also whilst this sector doesn't currently have a 'Licence to Practice' our apprenticeships are recognised as fulfilling the competence requirements of the voluntary card schemes and will enable you to register on a relevant industry recognised Certification Scheme which is evidence that an operative is deemed competent to carry out a particular job role effectively and safely.

Further career guidance can be found at: <a href="www.summitskills.org.uk/careers/23">www.summitskills.org.uk/careers/23</a>

UCAS points for this pathway: N/A

### Employee rights and responsibilities

The normal entry into this programme would be through the previous completion of the Foundation (Level 2) framework in Domestic Heating programme into which the ERR elements identified below are integrated and signposted. The ERR elements will be evidenced by the issuing of a qualification achievement certificate. Recognition of Prior Learning (RPL) may therefore be applied if ERR is gained in this way or from another programme.

Alternatively the ERR elements identified below must be achieved through an induction programme, in combination with the Level 3 NVQ Diploma in Domestic Heating (Gas Fired Water and Central Heating Appliances) qualifications EAL (600/1454/4), BPEC (600/6286/1) or City & Guilds (600/1117/8) into which they are integrated and signposted. The ERR elements will be evidenced by the issuing of a qualification achievement certificate plus a completed checklist signed by the assessor and apprentice confirming all nine ERR elements have been achieved.

This checklist must accompany the claim for an Apprenticeship Completion Certificate and can be downloaded from

www.summitskills.org.uk/Apprenticeships/Certification-and-Registration/219

The delivery and assessment of ERR must be designed so that the apprentice:

- 1. knows and understands the range of employer and employee statutory rights and responsibilities under Employment Law and that employment rights can be affected by other legislation as well. This should cover the apprentice's rights and responsibilities under the Disability Discrimination Act, other relevant equalities legislation and Health & Safety, together with the responsibilities and duties of employers.
- 2. knows and understands the procedures and documentation in their organisation which recognise and protect their relationship with their employer. Health & Safety and Equality & Diversity training must be an integral part of the apprentice's learning programme;
- knows and understands the range of sources of information and advice available to them
  on their employment rights and responsibilities. Details of Access to Work and Additional
  Learning Support must be included in the programme
- 4. understands the role played by their occupation within their organisation and industry;
- 5. has an informed view of the types of career pathways that are open to them;
- knows the types of representative bodies and understands their relevance to their industry and organisation, and their main roles and responsibilities
- knows where and how to get information and advice on their industry, occupation, training and career;
- can describe and work within their organisations principles and codes of practice;
- 9. recognises and can form a view on issues of public concern that affect their organisation and industry

# Additional employer requirements

(No requirement specified)



The remaining sections apply to all levels and pathways within this framework.

### How equality and diversity will be met

The nature of the work means that the Domestic Heating Industry is not a traditional career choice for women, but women do qualify and work successfully in the industry and this is encouraged. We are continuing to work with the UK Resource Centre for Women in Science, Engineering and Technology and the Platform 51 (formerly YWCA) to promote the opportunities for women working within the building services engineering sector.

SummitSkills will have overall responsibility for the development and review of the framework and for monitoring equality of opportunity, primarily by the analysis of the National Apprenticeship Service data.

There should be open recruitment of apprentices who meet the selection criteria, regardless of gender, ethnic origin, religion/belief, sexual orientation or disability.

All partners involved in the delivery of the apprenticeship and employers must be committed to a policy of equal opportunities and must have a fomal equal opportunities policy and procedure in place. Employers/providers must be able to demonstrate that there are no overt or covert discriminatory practices in selection and employment. All promotional, selection and training activities must comply with relevant legislation such as the Equality Act 2010. <a href="http://www.equalityhumanrights.com/advice-and-guidance/new-equality-act-guidance/">http://www.equalityhumanrights.com/advice-and-guidance/new-equality-act-guidance/</a>

Providers will monitor equality of opportunity practice and procedures within their own organisation and take positive action when necessary. It is also recommended that employers/providers conduct an exit interview if the apprentice leaves the programme before completion.

### On and off the job training (Wales)

### Summary of on- and off-the-job training

The following shows a breakdown of Training hours for each framework and pathway:

### Overview of Foundation (Level 2) in Domestic Heating

Qualification Total - 522 hrs (Knowledge elements 132hrs + Competence elements 390hrs)

Essential Skills (ES) - 135 hrs (notional value of 45 hrs per ES  $\times$  3, which can be offset if previously completed)

Mentoring - 92 hrs (based on 46 wks x 2hrs)

Total number of Training hours for this pathway - 749 hrs

### Overview of Apprenticeship (Level 3) in Domestic Heating

There are three pathways apprentices can choose from, each of which may or may not have options for study within them:

- 1. Domestic Heating (Oil-Fired, Solid Fuel or Environmental options)
- 2. Domestic Heating (Gas-Fired Warm Air Appliances)
- Domestic Heating (Gas-Fired Water and Central Heating Appliances)

### 1. Domestic Heating

### a) Domestic Oil-Fired Systems Option

Qualification Total - 566 Training Hours (Knowledge elements 196hrs + Competence 370hrs)

Essential Skills (ES) - 90 hrs (notional value of 45hrs per ES x 2, which can be offset if previously completed)

Mentoring - 184 hrs (based on 92 wks x 2hrs)

Minimum Total Training Hours for this pathway - 840 hrs

### b) Solid Fuel Systems Option

### (i) Domestic Solid Fuel Mineral Fuel Appliances

Qualification Total - 566 Training hours (Knowledge elements 196hrs + Competence elements

#### 370hrs)

Essential Skills (ES) - 90 hrs (notional value of 45 hrs per ES  $\times$  2, which can be offset if previously completed)

Mentoring - 184 hrs (based on 92 wks x 2hrs)

Minimum Total Training hours for this pathway is 840 hrs

### (ii) Domestic Biomass Fuel Burning Appliances

Qualification Total - 587 Training hours (Knowledge elements 218hrs + Competence elements 369hrs)

Essential Skills (ES) - 90 hrs (notional value of 45 hrs per ES  $\times$  2, which can be offset if previously completed)

Mentoring - 184 hrs (based on 92 wks x 2hrs)

Minimum Total Training hours for this pathway is 861 hrs

### c) Environmental Technology Systems Option

Qualification Total - 477 Training hours (Knowledge elements 91hrs + Competence elements 386hrs)

Essential Skills (ES) - 90 hrs (notional value of 45 hrs per ES  $\times$  2, which can be offset if previously completed)

Mentoring - 184 hrs (based on 92 wks x 2hrs)

Minimum Total Training hours for this pathway is 751 hrs

### 2. Domestic Heating (Gas-Fired Warm Air Appliances)

Qualification Total - 861 hrs (Knowledge elements 146hrs + Competence elements 715hrs)

Essential Skills (ES) - 90 hrs (notional value of 45 hrs per ES  $\times$  2, which can be offset if previously completed)

Mentoring - 184 hrs (based on 92 wks x 2hrs)

Minimum Total Training hours for this pathway - 1135 hrs

### 3. Domestic Heating (Gas-Fired Water and Central Heating Appliances)

Qualification Total - 962 hrs

Essential Skills (ES) - 90 hrs (notional value of 45 hrs per ES x 2, which can be offset if

### previously completed)

Mentoring - 184 hrs (based on 92 wks x 2hrs)

Minimum Total Training hours for this pathway - 1236 hrs

In addition to these hours we would encourage further practice take place in the work place.

Apprenticeships should normally require employment of at least 30 hrs per week as part of their Apprenticeship Agreement.

All training hours must be delivered during contracted working hours under an Apprenticeship Agreement or during a period less than 5 years before the date of application for an Apprenticeship certificate.

#### Training Hours:

- must be planned, reviewed and evaluated jointly between the apprentice and tutor, teacher, mentor or manager
- must allow access as and when required by the apprentice either to a tutor, teacher, mentor or manager
- must be delivered through one or more of the following methods: individual and group teaching, e-learning, distance learning, coaching, mentoring; feedback and assessment; collaborative/networked learning with peers; guided study

### The framework delivery:

- must be planned to make full and effective use of the duration, including the opportunity for apprentices to embed and extend their learning through repeated workplace practice
- some of the Training Hours may be offset through Recognition of Prior Learning (RPL) of suitable qualifications and demonstrable experience gained within 5 years of apprenticeship cerificate application
- a completed Training Hours checklist signed by the assessor and apprentice must be provided as evidence that on and off the job hour requirements have been met and is available on SummitSkills website at:

http://www.summitskills.org.uk/Apprenticeships/Certification-and-Registration/219

### Off-the-job training

### Foundation (Level 2)

**Domestic Heating** - minimum total off-the-job Training hours is 565 hrs over 24 months

- Yr 1 283 hrs
- Yr 2 282 hrs

### Apprenticeship (Level 3)

### 1. Domestic Heating (Oil-Fired, Solid Fuel or Environmental options)

### a) Domestic Oil-Fired Systems

Minimum total off-the-job Training Hours is 656hrs over 24 months

- Yr 1 328 hrs GLH
- Yr 2 328 hrs GLH

### b) Solid Fuel Systems

### (i) Domestic Solid Mineral Fuel Appliances

Minimum total off-the-job Training hours is 656hrs over 24 months

- Yr 1 328 hrs
- Yr 2 328 hrs

### (ii) Domestic Biomass Fuel Burning Appliances

Minimum total off-the-job Training hours is 677hrs over 24 months

- Yr 1 339 hrs
- Yr 2 338 hrs

### c) Environmental Technology Systems

Minimum total off-the-job Training hours is 656hrs over 24 months

- Yr 1 328 hrs
- Yr 2 328 hrs

### 2. Domestic Heating (Gas-Fired Warm Air Appliances)

Minimum total off-the-job Training hours is 996 hrs over 24 months

- Yr 1 498 hrs
- Yr 2 498 hrs

### 3. Domestic Heating (Gas-Fired Water and Central Heating Appliances)

Minimum total off-the-job Training hours is 1052 hrs over 24 months

- Yr 1 526 hrs
- Yr 2 526 hrs

### How this requirement will be met

Training Hours will be achieved through clear and specific outcomes which contribute directly to the successful completion of the framework, and these may include accredited and non-accredited elements.

Training hours will be delivered through one or more of the following methods: individual and group teaching; e-learning; distance learning; feedback and assessment; guided study.

All Training hours delivery will take place during contracted working hours and while working under an Apprenticeship Agreement. Off the job training hours will be away from the immediate pressures of the workplace eg day release, block release, web based learning, mentoring etc

This will be recorded and evidenced by training provider attendance statistics, assessment reports and apprentice diary/portfolio.

### On-the-job training

### Foundation (Level 2) framework

Domestic Heating - minimum total on-the-job Training hours is 184 hrs over 24 months

- Yr 1 92 hrs
- Yr 2 92 hrs

### Apprenticeship (Level 3) framework

- **1. Domestic Heating** (Oil-Fired, Solid Fuel or Environmental Options) minimum total on-the-job Training hours is 184 hrs
  - Yr 1 92 hrs
  - Yr 2 92 hrs
- **2. Domestic Heating (Gas-Fired Warm Air Appliances)** minimum total on-the-job Training hours is 184 hrs
  - Yr 1 92 hrs
  - Yr 2 92 hrs
- **3. Domestic Heating (Gas-Fired Water and Central Heating Appliances)** minimum total on-the-job Training hours is 184 hrs

- Yr 1 92 hrs
- Yr 2 92 hrs

This is the minimum number of Training hours that should be allocated for the apprentice to gather evidence in accordance with the requirements of the integrated qualification and mentoring.

### How this requirement will be met

Training Hours will be achieved through clear and specific outcomes which contribute directly to the successful completion of the framework and these may include accredited and non-accredited elements of the framework.

Training Hours will be delivered through one or more of the following methods: individual and group teaching; e-learning; distance learning; coaching, mentoring; feedback and assessment; collaborative/networked learning with peers; guided study.

All Training Hours delivery to take place during contracted working hours & whilst working under an Apprenticeship Agreement.

On the job Training Hours must be recorded eg in a diary/portfolio checked by an assessor, logs of peer review discussions, performance reviews etc

This will be evidenced by apprentices portfolio, employer dialogue, qualification assessment records and reports.

# Essential employability skills (Wales)

### Essential employability skills

(No requirement specified)



# apprenticeship FRAMEWORKS ONLINE

For more information visit www.afo.sscalliance.org